



**ENRICHING LIVES THROUGH PERSON CENTERED ENGAGEMENT**

*National Certification Council for Activity Professionals*



### From the CEO

Dear Activity Professionals,

Attending in-person the Pioneer Network Conference in Denver in late July was a true joy after a couple years of virtual gatherings. NAAP and NCCAP shared booth space to present a unified voice to the LTC world. As the official credential of the Activity Profession, it was quite persuasive to have NAAP Association Director, Alisa Tagg available to explain the importance of NCCAP certification.

Much attention was given to the need to address psychosocial well-being in light of ongoing isolation, loneliness and depression from COVID restrictions. While the focus on technology continues to grow, we know nothing can replace the impact of a human smile, touch or kind word. As such, relationship-based, person-centered engagement remains the foundation of NCCAP Certification.

Wishing you all a continued safe summer,



Peter Illig



## From the President

Dear Activity Professionals,

I am honored to have been elected to serve as your NCCAP President for the next 3 years. Having completed my first month, I am struck by the many and diverse challenges we face as caregivers. As a Hispanic woman of Puerto Rican heritage, one of the subjects that inspires me to action is the reality of diversity.

Many of us know that a large percentage of our colleagues are minorities. This is particularly true in entry-level positions. Yet, a 2021 study found that Black, Hispanic, and Native Americans were underrepresented in health care professions like RNs, Occupational Therapists, Pharmacists and Respiratory Therapists, among others.

We all must try to effectuate change that results in more equity in representation and treatment. Please know that it is my commitment as President to align NCCAP Standards and Certifications with the important need for diversity and belonging in our profession. My goal is to honor, accept and appreciate every NCCAP Activity Professional, Activity Director, and Activity Consultant for their knowledge and skills that ensure the physical, mental and psychosocial well-being of our residents.

With appreciation for your service to others,

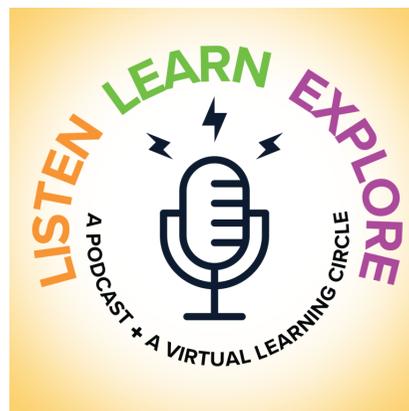


Linda Redhead



## Reflections...

Alisa Tagg, Naap Association Director reflects on her experience at the Pioneer Network Conference- "The pandemic has truly changed how we operate but one thing has remained unchanged, the need for networking and engaging with others. NAAP and NCCAP had the honor and pleasure to be a part of the Experience Center. The Experience Center was a dedicated space for interaction and conversations about the activity profession and our role in the social model of care. We were able to enrich a few attendees lives with memberships to NAAP, Exam prep books, and one lucky winner received the MEPAP Part 1 APC course!"...Read more [here](#)



## Pioneer Network's "Listen, Learn, Explore"

Starting with the podcast, listeners will have an opportunity to hear unique insights on a variety of topics from thought leaders in the field of resident-directed care. Following the podcast, Pioneer Network invites listeners to register for an interactive program where they will have the opportunity to join others in a deeper, live conversation with the podcast guest speaker.

We welcome you to connect to the podcast [here](#).



## National Exam...

When applying to take the national exam through NCCAP, the name you submit to NCCAP needs to match the name on your legal identification. When you go to the testing center or take the test remotely, the proctor will ask to see your legal identification such as a driver's license or passport. The name on this ID must match the name provided to Prometric by NCCAP.

All test applicants must have the following documents when taking the national exam, in person or remotely:

- Current ID (drivers license or passport) which has your legal name as has been submitted to the testing company.
- Printed copy of the approval letter which was e-mailed to candidate from Prometric. A copy on your phone will not be accepted.

All exam candidates receive a detailed "Do's and Don'ts" list with important details on how to successfully take the remote exam. Candidates also receive detailed instructions from the test company Prometric that must be followed when taking the exam remotely.

If any of the required conditions for remote testing are not met, the exam cannot be completed. When this happens, the testing company charges you to reschedule and you must pay another test fee.

### REMEMBER:

- Do not take the exam at work!
- Even if you use your personal computer, your Internet at work has security features that don't work with the testing company system. Your work has firewalls and security features that prevent the exam from being taken regardless of what computer you use.
- Even if you seek support from your technical department at work, the testing company system will still not work.
- If you still try to take the exam at work, have technical difficulties, and seek support from the testing company, these technical difficulties will not be resolved.
- Again, do not take the exam at work!

### PLEASE NOTE:

Your operating system must meet the requirements listed below. Before the test you are supposed to run a pre-scan to see if your computer will work.

Operating System

Windows 8.1 or higher | MacOS 10.13 or higher (\*note iPad/Android tablets are not currently supported. Microsoft Surface or similar can be used only when configured in laptop mode).

All Prometric testing centers are now open. Consider taking the National ADC Exam at a testing center to minimize the challenges of the remote exam. Please contact us with any questions: [info@nccap.org](mailto:info@nccap.org).



# Validation

## Engagement Certification

NCCAP's Memory Care Validation Certification Course is now available! Enroll now by going to

<https://www.nccapacademy.org/validationmemorycare>

Go to NCCAP Academy



## NCCAP Certification

In 1986 the National Association of Activity Professionals (NAAP) created NCCAP as the official credential of the Activity Profession. Based on CMS F658, NAAP establishes Professional Standards of Practice and requiring the Modular Education Program for Activity Professionals (MEPAP) for NCCAP Certification. For over 30 years, NCCAP Certification has been the Gold Standard for life-enriching activities and is the only certification that meets the credentialing standards of ICE and NCCA. NCCAP offers the following [Professional Certifications](#) to meet Federal and State requirements.



## How to Renew your NCCAP Certification

Want to learn more about how to renew? Check out the 'How to Renew Your Certification' Video.

It's important to make sure that your correct email is on file so that you receive an email link beginning 4 months before your certification expiration date. If you don't receive this email, please contact the NCCAP office to update your email. You will then be able to renew through the link sent to you from NCCAP via email.

NCCAP is now following an audit process for continuing education.

You will not need to upload your certificates of proof of continuing education clock hours to your online profile on the NCCAP website or mail to the office. If you are chosen for an audit, you will be sent an email within days of your renewal submission and at that time you will be instructed on how to send in your certificates.

**Please Note: When submitting CEs for renewal they must be within the 2 years of expiration date. For example, if expired on 12/1/2022, the CEs must be between 12/2020-12/2022.**

When your application for re-certification has been reviewed and approved you will receive your NCCAP certificate as a PDF via email. Contact the office if you wish to have a hard copy of your certificate for a nominal fee at [info@nccap.org](mailto:info@nccap.org)

## Support our Professional Association, NAAP is Seeking Qualified Speakers

NAAP provides education, resources, and a voice in unison with NCCAP! NAAP annual membership is \$75 USD/year.

Do you have leadership and expertise in a topic that you would like to share with a targeted, interested audience to gain visibility and expand your network? NAAP is seeking online webinar speakers to provide quality education for Activity Professionals. For questions or to learn more contact: [office@naap.info](mailto:office@naap.info)

[Go to NAAP](#)



ACTIVITY PROFESSIONAL  
ASSOCIATION

ACTIVITY CREDENTIALING  
COUNCIL



NATIONAL CERTIFICATION COUNCIL  
FOR ACTIVITY PROFESSIONALS

*Enriching Lives Through Person-Centered Engagement*

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