



**ENRICHING LIVES THROUGH PERSON CENTERED ENGAGEMENT**

*National Certification Council for Activity Professionals*



### From the CEO

Dear Activity Professionals,

It is with great anticipation that I write these words before catching my first flight in a while to attend the annual Pioneer Network conference in Denver. We are fortunate that Pioneer Network CEO Penny Cook is on our NCCAP Board, and we will be guided to speak and interact with many thought leaders and innovators in long-term care.

We are also excited that we will be joined at our display booth by NAAP, represented by the NAAP Association Director Alisa Tagg. It is through such collaboration that we make strides forward together for the Activity Profession. We look forward to learning from practitioners who embrace the important values of person-centered care. And, we look forward to identifying lessons learned and best practices that can be used to inform our curriculum for certification.

With best wishes for a safe and healthy summer,



Peter Illig

## Naomi Feil's 90th Birthday!



Naomi's mission and commitment to Validation is admirable. Above is highlighted one of Naomi's biggest accomplishments, her renowned TEDx Talk about the power of communication through empathy.

With the help of a few supporters, she created the Validation Training Institute (VTI) as a vehicle for spreading information on the method, as well as training practitioners and trainers.

Over the past 40 years, VTI has created and delivered constantly evolving training programs, published four books in 12 languages, created films, and built an international network of partnerships. Validation, once a maverick concept, is comfortably in-sync with contemporary thinking as Feil's concepts have inspired a generation of 'person-centered' eldercare.

The Validation Training Institute celebrates her amazing journey with a special birthday fundraiser. Celebrate Naomi's 90th birthday and continue her legacy of inspiring generations of person-centered elder care by donating [here](#).



## Pioneer Network's "Listen, Learn, Explore"

Starting with the podcast, listeners will have an opportunity to hear unique insights on a variety of topics from thought leaders in the field of resident-directed care. Following the podcast, Pioneer Network invites listeners to register for an interactive program where they will have the opportunity to join others in a deeper, live conversation with the podcast guest speaker.

We welcome you to connect to the podcast [here](#).



## National Exam...

When applying to take the national exam through NCCAP, the name you submit to NCCAP needs to match the name on your legal identification. When you go to the testing center or take the test remotely, the proctor will ask to see your legal identification such as a driver's license or passport. The name on this ID must match the name provided to Prometric by NCCAP.

All test applicants must have the following documents when taking the national exam, in person or remotely:

- Current ID (drivers license or passport) which has your legal name as has been submitted to the testing company.
- Printed copy of the approval letter which was e-mailed to candidate from Prometric. A copy on your phone will not be accepted.

All exam candidates receive a detailed "Do's and Don'ts" list with important details on how to successfully take the remote exam. Candidates also receive detailed instructions from the test company Prometric that must be followed when taking the exam remotely.

If any of the required conditions for remote testing are not met, the exam cannot be completed. When this happens, the testing company charges you to reschedule and you must pay another test fee.

REMEMBER:

- Do not take the exam at work!
- Even if you use your personal computer, your Internet at work has security features that don't work with the testing company system. Your work has firewalls and security features that prevent the exam from being taken regardless of what computer you use.
- Even if you seek support from your technical department at work, the testing company system will still not work.
- If you still try to take the exam at work, have technical difficulties, and seek support from the testing company, these technical difficulties will not be resolved.
- Again, do not take the exam at work!

PLEASE NOTE:

Your operating system must meet the requirements listed below. Before the test you are supposed to run a pre-scan to see if your computer will work.

Operating System

Windows 8.1 or higher | MacOS 10.13 or higher (\*note iPad/Android tablets are not currently supported. Microsoft Surface or similar can be used only when configured in laptop mode).

All Prometric testing centers are now open. Consider taking the National ADC Exam at a testing center to minimize the challenges of the remote exam. Please contact us with any questions: [info@nccap.org](mailto:info@nccap.org).



# Validation

## Engagement Certification

NCCAP's Memory Care Validation Certification Course is now available! Enroll now by going to <https://www.nccapacademy.org/validationmemorycare>

[Go to NCCAP Academy](https://www.nccapacademy.org/validationmemorycare)



## NCCAP Certification

In 1986 the National Association of Activity Professionals (NAAP) created NCCAP as the official credential of the Activity Profession. Based on CMS F658, NAAP establishes Professional Standards of Practice and requiring the Modular Education Program for Activity Professionals (MEPAP) for NCCAP Certification. For over 30 years, NCCAP Certification has been the Gold Standard for life-enriching activities and is the only certification that meets the credentialing standards of ICE and NCCA. NCCAP offers the following [Professional Certifications](#) to meet Federal and State requirements.

*How to*  
**RENEW YOUR  
CERTIFICATION**

[WWW.NCCAP.ORG](http://WWW.NCCAP.ORG)

Fri 11 AM

The image is a promotional graphic for a video. It features a collage background with a laptop keyboard, a smartphone showing 'Fri 11 AM', a stack of magazines including 'MINDFOOD' and 'marie claire', and a photo of a boat on water. A large green octagonal shape is overlaid in the center, containing the text 'How to RENEW YOUR CERTIFICATION' and the website 'WWW.NCCAP.ORG'. A white play button icon is centered over the word 'RENEW'.

## How to Renew your NCCAP Certification

Want to learn more about how to renew? Check out the 'How to Renew Your Certification' Video.

It's important to make sure that your correct email is on file so that you receive an email link beginning 4 months before your certification expiration date. If you don't receive this email, please contact the NCCAP office to update your email. You will then be able to renew through the link sent to you from NCCAP via email.

NCCAP is now following an audit process for continuing education.

You will not need to upload your certificates of proof of continuing education clock hours to your online profile on the NCCAP website or mail to the office. If you are chosen for an audit, you will be sent an email within days of your renewal submission and at that time you will be instructed on how to send in your certificates.

**Please Note: When submitting CEs for renewal they must be within the 2 years of expiration date. For example, if expired on 12/1/2022, the CEs must be between 12/2020-12/2022.**

When your application for re-certification has been reviewed and approved you will receive your NCCAP certificate as a PDF via email. Contact the office if you wish to have a hard copy of your certificate for a nominal fee at [info@nccap.org](mailto:info@nccap.org)

## Support our Professional Association, NAAP is Seeking Qualified Speakers

NAAP provides education, resources, and a voice in unison with NCCAP! NAAP annual membership is \$75 USD/year.

Do you have leadership and expertise in a topic that you would like to share with a targeted, interested audience to gain visibility and expand your network? NAAP is seeking online webinar speakers to provide quality education for Activity Professionals. For questions or to learn more contact: [office@naap.info](mailto:office@naap.info)

[Go to NAAP](#)



ACTIVITY PROFESSIONAL  
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NATIONAL CERTIFICATION COUNCIL  
FOR ACTIVITY PROFESSIONALS

*Enriching Lives Through Person-Centered Engagement*

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